Christopher Bennett

- Hamilton, Bermuda
- 1-441-901-8008
- chris@bennett.bm
- https://chris.bennett.bm
- Nationality: Bermudian & British

Skills

Cybersecurity & Compliance:
IT security policies, risk management, regulatory compliance, incident response.

Infrastructure & Cloud Security:
Windows Server, Azure AD, Microsoft 365 Security, SIEM integrations, network security.

Regulatory & Risk Management:
Business continuity planning (BCP), disaster recovery, governance frameworks.

IT Leadership & Strategy:
IT roadmaps, vendor management, executive reporting, cross-functional team leadership.

Technical Proficiency:
PowerShell, Microsoft SQL, VMware, Nutanix, Fortinet firewalls, Citrix, SharePoint DMS, HYCU, VEEAM backup technologies.

Collaboration & Communication:
Board-level reporting, global IT team collaboration, executive-level decision support.

Certifications

Memeber
Information Systems Security Association (ISSA)
2017 - Present
- https://www.issa.org/

CCNA
Cisco Systems
2013
Cisco Certified Network Associate

MCSE
Microsoft
2004
Microsoft Certified Systems Engineer

MCSA
Microsoft
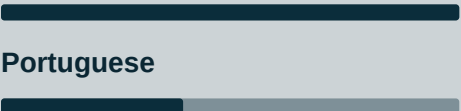**2001**
Microsoft Certified Solutions Associate

Awards

Tech Award
Bermuda Tech Awards
2014
Best mobile app - VIBE 103 FM

Languages

English

Portuguese

Projects

CCTV Bda
PHP Project
2024
Developed a platform for the Bermuda community to view camera and security guard locations across the island, improving situational awareness and safety.

Fix.bm
Online 311 System
2019
Built a mobile app and website for reporting public infrastructure issues, sending reports to the relevant government departments for resolution.

Postit.bm
Online Classified App
2018
Developed iOS, Android, and web-based platforms for buying, swapping, and selling in Bermuda.

Orderin
Resturant Ordering Platform
2017-2020
- https://www.orderin.bm

Built and operated Orderin.bm, an online restaurant ordering platform. Sold to Oracle in 2020, retaining software rights for the Bermuda market.

VIBE 103 FM
Radio Station
2012
- https://www.vibe103.com

Launched and managed VIBE 103 FM, overseeing studio system integration, website/app development, and long-term marketing strategies.

Professional Summary

Experienced IT leader with a strong background in infrastructure management, cybersecurity, and regulatory compliance within the reinsurance, legal, and financial services industries. Adept at developing and implementing secure IT environments, ensuring business continuity, and enhancing operational resilience. Comfortable working with executive leadership and global teams, ensuring IT strategies align with business goals and regulatory requirements. Skilled in leading cybersecurity initiatives, risk management, and technical operations, with a hands-on approach to problem-solving.

Experience

Wakefield & Quin Ltd   **2023 - Present**
Head of IT   Hamilton, Bermuda
- https://www.wq.com

In my current role as the Head of IT at Wakefield & Quin Ltd, I lead the IT function to ensure seamless and secure technology operations. I develop and execute the IT strategy, aligning it with the organization's goals and regulatory requirements. I conduct monthly IT update meetings, presenting IT updates and strategic initiatives at board-level meetings, ensuring alignment with the broader business and compliance strategies.

Key Responsibilities:

- Oversee IT systems maintenance, cybersecurity initiatives, and regulatory compliance.
- Lead incident response and risk mitigation strategies, ensuring business continuity.
- Develop and manage the annual IT roadmap and budget, ensuring alignment with business objectives.
- Troubleshoot technical issues and optimize IT infrastructure for operational efficiency.
- Provide comprehensive IT training to users, enhancing technological adoption.
- Manage vendor relationships, licensing models, and IT procurement.
- Conduct regulatory system audits and security assessments, ensuring compliance with BMA standards.
- Maintain and test the Disaster Recovery Plan (DRP) to ensure operational resilience.

dot bm   **2017-2023**
Founder & IT Consultant   Hamilton, Bermuda
- https://www.dot.bm

As the founder of dot bm, I was responsible for both operational and technical leadership, overseeing development teams in Australia and Pakistan while providing IT consulting and cybersecurity solutions to local reinsurance firms. I managed operational workflows, ensuring efficiency and 24/7 system support while developing strategic IT roadmaps and security compliance frameworks.

Key Responsibilities:

- Led the development and release of three mobile applications to the Bermuda market.
- Spearheaded expansion strategies, increasing market share and driving business growth.
- Managed operational workflows, overseeing global development teams to ensure seamless project execution.
- Developed IT roadmaps, annual budgets, and project scopes, ensuring efficient resource allocation.
- Conducted regulatory system audits, aligning IT infrastructure with industry compliance and operational standards.

Catlin Bermuda   **2013-2017**
Head of IT (Bermuda)   Hamilton, Bermuda

At Catlin Bermuda, I managed a team across Bermuda and South America, overseeing North American IT operations. I was responsible for IT infrastructure support, disaster recovery planning, and regulatory compliance. Additionally, I ensured high levels of service for executive and board meetings, while leading IT consolidation efforts following the Catlin and XL merger.

Key Responsibilities:

- Led IT operations and infrastructure management for Bermuda and South America offices.
- Ensured regulatory compliance and cybersecurity best practices across multiple jurisdictions.
- Managed disaster recovery and business continuity planning, improving operational resilience.
- Provided technical leadership for cybersecurity and infrastructure upgrades.

Omega Specialty Insurance   **2009-2013**
Lead IT (North America)   Hamilton, Bermuda

At Omega Specialty Insurance, I was responsible for managing IT infrastructure and security across Bermuda, NJ, and London. My role involved frequent travel between these locations to oversee IT projects, regulatory compliance, and cybersecurity initiatives. I worked closely with global IT teams in London and North America, ensuring seamless IT operations, risk management, and business continuity planning.

Key Responsibilities:

- Worked with global IT teams in London and North America to manage IT infrastructure and security.
- Traveled frequently between Bermuda, NJ, and London to oversee IT projects and risk assessments.
- Developed and implemented Business Continuity Plans (BCP) and IT security policies.
- Managed cybersecurity incident response and risk mitigation strategies.
- Oversaw firewall security, SIEM integrations, and network segmentation.

Sword Insurance / AgencyPort   **2007-2009**
Business Analyst   Hamilton, Bermuda

At Sword Insurance / AgencyPort, I played a key role in business system analysis, SQL database management, and enterprise solution implementation for Bermuda-based projects. I worked closely with stakeholders to assess business requirements and implement system solutions, contributing to successful project deployments across multiple platforms.

Key Responsibilities:

- Served as the primary point of contact for all Bermuda-based project implementations across multiple business platforms.
- Managed the design, build, and maintenance of SQL 2005 databases for the Open CO+ application.
- Assessed business requirements and implemented appropriate system solutions for multiple projects.
- Led the successful launch of the MSFRe Open CO+ platform.
- Led the successful launch of the Omega Specialty Insurance Open CO+ platform.

Education

Herzing College   **2005-2007**
Network Systems Technology   Bachelors
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Niagara College   **2001-2004**
Computer Engineering Technology   Associates